



## Restaurant Manager

Company: Walnut Beach Resort

Job Level: Front-line

Job Type: Full Time

Job Address: 4200 Lakeshore Drive, Osoyoos, British Columbia V0H1V6

Job Status: Permanent

Positions Available: 1

### Job Description:

We are a casual dining room with a summer patio in the wine country with a strong focus on a relaxed family atmosphere. Serving innovative dishes, we pride ourselves on cooking with passion and high standards. The Restaurant Manager reports to the Food & Beverage Manager. If you are passionate about wine, dining, and cooking in a vibrant setting, join us in Canada's award-winning Wine Country.

### Job Purpose

To deliver high-quality food & beverages to customers, assisting to ensure that the overall business achieves its ultimate potential in that of sales and profitability.

### Duties and Responsibilities

- To work alongside the F & B Manager to ensure that standards of both food service (front of house and back of house) and production in both outlets are consistently high and that the agreed standards are maintained.
- You will be required to take a hands-on role in the execution of optimal evening service and banquet duties.
- Hold complete knowledge of service requirements for assigned functions.
- Establish par levels for supplies and equipment. Complete requisitions to replenish shortages or additional items needed for anticipated business.
- Maintain complete knowledge of all menu selections including major ingredients, appearance, method of presentation, characteristics/descriptions of wines/champagnes ordered, group name, background, VIPs and any special requests.
- Maintain and enforce knowledge of the hotel's standards, policies, and procedures.
- Maximize the productivity of labour resources.
- Ensure the department is prepared and organized to meet all requirements, with particular attention to inventory/stock controls.



- Ensure all POS and cash handling procedures are adhered to at all times.
- To aid in the development of a positive, motivated, dynamic team through your effective management and leadership style.
- To act as an ambassador, lead the team to exceed guest expectations and deliver exceptional service.
- Evaluate guest feedback obtained, suggesting relevant action on feedback points received to management.
- To undertake any other reasonable duty as requested by a member of the Management team.
- To be a valued member of your Walnut Beach Resort team, helping and advising colleagues where required, promoting the image of the Venue and that of the Walnut Beach Resort at all times through active sales activity and a positive approach.

#### Additional Duties:

Additional duties and responsibilities may be added to this job description at any time. The job description does not state or imply that these are the only activities to be performed by the employee(s) holding this position. Employees are required to follow any other job-related instructions and to perform any other job-related responsibilities as requested by their supervisor.

#### Job Requirements/Qualifications:

Wine knowledge is an asset but we are willing to train.

#### Recommended Training:

BSAFE - BC Safety Assured For Everyone

FOODSAFE Level 1 by Distance Education

Serving It Right

#### Job Application Process:

Candidates, please send your resume to [career@walnutbeachresort.com](mailto:career@walnutbeachresort.com)